

Quality Manager

Reports to: President

Exempt position

Responsibilities:

- Monitor, report, and drive corrective action for internal quality.
- Customer Quality:
 - Perform contract reviews to ensure all contractual quality requirements are met.
 - Strong customer facing communication skills and experience with root cause analysis and other problem-solving activities to identify and implement effective corrective actions.
- Corporate Quality System (QMS):
 - Maintain the internal audit process and report results to management.
 - Track and report key process indicators during management review meetings.
 - Management representative for regulatory and all customer audits. This includes the responsibility and authority for the following:
 - Ensures that processes needed for the quality management system are established, implemented, and maintained.
 - Ensures the promotion and awareness of customer, regulatory and internal requirements throughout Fusion.
 - Has the organizational freedom and unrestricted access to top management to resolve quality management issues.
 - Responsible for maintaining the Export Control Process (EAR and ITAR) as the Empowered Official. This includes complete and independent authority over all aspects of the export program.
- Supplier Quality:
 - Work with the materials group to monitor the supplier qualification process.
 - Report supplier quality metrics and monitor the effectiveness of corrective actions.
 - Manage the incoming quality inspection process.
- Production Quality:

- Lead timely investigation, escalation, and resolution of quality issues affecting production output.
 - Responsible for production quality control inspection processes and the team.
 - Responsible for the collection of production results, analysis of data, presentation and tracking of metrics to drive process improvements.
 - Lead processes change projects to improve quality, efficiency and profitability.
 - Maintain the training of all employees to the standards relating to their positions.
- Manage the Quality Team and Procedures:
 - Make sure all QC processes are clearly documented and easily trainable.
 - Responsible for interviewing, hiring, and training QC employees; planning, assigning, and directing work; appraising performance; rewarding and mentoring employees.
 - Owner of the entire Returned Material Authorization (RMA) process, ensuring Fusion personnel abide by internal processes and identifying opportunities for improvement.
 - Any additional tasks as requested or required to help Fusion achieve its goals.

Qualifications:

- Must be a US person.
- Ability to work from written English work instructions required.
- Strong computer skills are required for data analysis and report generation.
- Experienced at certification audits preferably as the management representative of the company.
- Prior management experience required.

Preferred:

- Formal lean training and experience.
- College degree: Bachelor's degree preferably in business, management, or engineering.